



Service Sheet 2 Implementation Services



1.5 Day Basic Install

For organisations that require a quick, simple installation of their audit tool at a low cost, the 1.5 day basic installation is ideal. Within the service, as with all SAM Practice technical services, there is SAM Practice reporting on high-level findings and ongoing recommendations.

Day 1

- Scope of work meeting
- Installation onto agreed hardware
- Push to client
- Basic console management set-up
- Skills transfer
- Back-up repository for reporting
- Off site creation of installation reports
- Delivery of reports.

3 day Install

When purchasing expensive software, many organisations want to ensure the set-up is correct, which in essence is the foundation of the investment they have already made. The Advanced Installation service is provided for a more extensive client push with a lapsed Health check to complement and further the initial installation.

Day 1

- Industry experience of solution options
- Best-of-breed partners
- Remove pain of evaluating solutions
- Reduce resource required for internal decision.

Day 2-2.5

(lapsed for 1-2 weeks)

1. Healthcheck (please see Health check service documentation).

Day 3

- Back-up repository for reporting
- Off site creation of installation reports
- Delivery of reports.

5 day Professional Install

In order to truly achieve the full value of the installation of software toolsets, an element of training and skills transfer must be included. The 5 day Professional Installation includes all the installation services required to receive the full benefit from SAM Practice professional engineers, as well as combining comprehensive skills transfer and accredited vendor training.

Day 1

- Scope of work meeting
- Installation onto agreed hardware
- Push to client
- Basic console management set-up
- Skills transfer.

Day 2-2.5

(lapsed for 1-2 weeks)

- Healthcheck (please see Health check service documentation).

Day 3

- Back-up repository for reporting
- Off site creation of installation reports
- Delivery of reports.

Day 4-5

- Accredited vendor training courses.